








# TRAVELLER AND ROMA RIGHTS ARE HUMAN RIGHTS

[www.paveepoint.ie](http://www.paveepoint.ie)

This information leaflet provides a list of services available for the Roma Community in Ireland. This includes:

- Job-seeking/employment 
- Social protection 
- Housing and welfare 
- Legal services 
- Health information 
- Day centres with meals provided 
- Support and information 
- English Classes 

## National

### **Pavee Point Traveller and Roma Centre**

46 North Great Charles Street, Dublin 1.

**Tel:** 01 878 0255      **Website:** [www.paveepoint.ie](http://www.paveepoint.ie)

Pavee Point works for the human rights of Roma and Travellers in Ireland. We work to include Roma in Irish policy, to support Roma leadership, to challenge stereotypes about Roma and promote positive images of Roma. If you are interested in being involved in our work or have questions about services available to Roma you can contact us.

You can drop in to our office any time – Monday and Wednesdays are best. Pavee Point staff speak Romanian and Romani.

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### **Crosscare Housing & Welfare Information**

2 Sackville Place, Dublin 1.

**Tel:** 01 872 6775

**E-mail:** [housingandwelfare@crosscare.ie](mailto:housingandwelfare@crosscare.ie)

**Website:** [www.crosscare.ie](http://www.crosscare.ie)

Provides information and support in the area of access to social protection, housing, homeless supports from the drop-in centre.

Roma interpreter available every Wednesday 2pm - 4pm.

English speakers are welcome at other times: Monday 10am - 4pm, Tuesday 2pm - 4pm, Thursday 10am -

2pm, Friday 10am – 4pm.

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### **Dublin Rape Crisis Centre**

70 Leeson Street Lower, Dublin 2.

**Freephone Helpline:** 1800 778 888 (Mon- Sun 24 Hours) **E-mail:** rcc@indigo.ie **Website:** www.drcc.ie

Provides a National 24 hour Helpline and face to face counselling for adult survivors of sexual violence and childhood sexual abuse.

Interpreters can be provided.

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### **ENAR Ireland**

37 Dame Street, Dublin 2.

**Tel:** 01 889 7110 **E-mail:** info@enarireland.org **Website:** www.enarireland.org & www.ireport.ie

Operates www.iReport.ie. where you can report racism online, for example racist attacks, harassment or discrimination. It is confidential and the information is used to argue for better protection from racism.

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### **Education and Training Board**

Education and Training Boards (ETB) provide English classes to adult migrants. Some English classes are free, some charge a small fee. To find an ETB near you offering English language classes go to <http://www.integration.ie/website/omi/omiwebv6.nsf/page/infoformigrants-learningenglish-VECS-en>

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### **FLAC (Free Legal Advice Centre)**

13 Lower Dorset Street, Dublin 1,

**Helpline:** 1890 350 250 (Mon-Fri 9am - 5pm) **Website:** www.flac.ie

Provides legal advice centres, including immigration, family and employment law centres, where people can speak to a volunteer lawyer for free. Please check the website for times and locations throughout Ireland.

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### **Focus Ireland**

9 - 12 High Street, Christchurch, Dublin 8.

**Helpline:** 1800 707 707 **Website:** www.focusireland.ie

Works with people who are homeless or are at risk of losing their homes across Ireland. They offer individuals and families, advice, support, education and housing. Please check the website or telephone for locations and services throughout Ireland.

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 **IHREC (Irish Human Rights and Equality Commission)**

4th Floor, Jervis House, Jervis Street, Dublin 1.

**Helpline:** 1890 245 545      **E-mail:** info@ihrec.ie      **Website:** www.ihrec.ie

Promotes Human Rights and Equality across Ireland. You can contact the IHREC's public information centre for legal advice if you feel that your human rights have not been respected or if you are experiencing discrimination.

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 **Immigrant Council of Ireland**

**Tel:** 01 6740200 **Website:** www.belongto.org

The Immigrant Council of Ireland's Information and Support Service provides detailed confidential information about the Irish immigration system. **Information is provided by telephone service only.**

Information and Referral Telephone Service Opening Hours:

Monday: 10am to 1pm

Tuesday: 10am to 1pm

Thursday: 10am to 1pm

Friday: 10am to 1pm

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 **MRCI (Migrant Rights Centre Ireland)**

37 Dame Street, Dublin 2.

**Tel:** 01 889 7570      **Email:** info@mrci.ie      **Website:** www.mrci.ie

Provides free and confidential information, advice and support on all issues relating to immigration and employment. Drop-in centre is open from 10am – 1pm and from 2pm – 4pm on Mondays, Tuesdays and Thursdays. No appointment necessary.

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 **Nasc – The Irish Immigrant Support Centre**

**Tel:** 021 450 3462      **Email:** info@nascireland.org      **Website:** www.nascireland.org

Nasc's Roma clinic offers free and confidential information specifically for the Roma community in Cork. Nasc can help with:

- Social Welfare applications and appeals
- Citizenship/ Irish passport applications
- Housing issues
- Access to education and training
- Racism and discrimination issues To make an appointment contact Nasc, or call the Roma Rights Officer - Bethany - on: 0874670482



**Society of St. Vincent de Paul (SVP)**

SVP House, 91-92 Sean MacDermott Street, Dublin 1.

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**Tel:** 01 838 6990      **E-mail:** info@svp.ie      **Website:** www.svp.ie Offers a wide range of services through their local offices, shops, resource centres, housing, day-care and holiday schemes. Please check the website or telephone for locations throughout Ireland.

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 **Threshold**

21 Stoneybatter, Dublin 7.

**Helpline:** 1890 334 334    **Email:** advice@threshold.ie    **Website:** www.threshold.ie

Provides advice, information and support services to tenants and those at risk of homelessness. Dublin advice office is open Monday to Friday from 9.30am - 5pm. Meetings by appointment only. Please check the website or telephone for a full range of services available throughout Ireland.

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 **Women's Aid**


**Freephone Helpline:** 1800 341 900 (10am - 10pm) **E-mail:** helpline@womensaid.ie

**Website:** www.womensaid.ie

Supports women experiencing domestic abuse through its National Freephone Helpline. They also provide one to one support services in Dublin. Please ring the helpline or email to make an appointment and to find out their locations.

Interpreters for the Helpline and One to One support are available.

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 **Youth - BeLonG To**

13 Parliament Street, Dublin 2.

**Tel:** 01 670 6223      **Website:** www.belongto.org

Provides support for lesbian, gay, bisexual & trans (LGBT) young people aged 14 - 23 years of age. They also offer support to parents and families of LGBT young people. Please check their website or telephone for a list of services and youth groups throughout Ireland.

Drop-in service available each Wednesday in Dublin from 2.30pm – 5pm. Translators available on request.

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## Dublin

 **Cairde**

19 Belvedere Place, Dublin 1.

**Cairde**

Old St. Georges School, Hampton Street, Balbriggan, Co Dublin.

**Tel:** 01 855 2111      **E-mail:** info@cairde.ie      **Website:** www.cairde.ie

Operates two health information and advocacy centres in Dublin. Both centres provide health information to ethnic minority individuals and groups. Both Centres operate a drop-in facility. Dublin 1 centre is open 10am - 5pm Monday, Tuesday, Thursday, Friday and 2pm - 5pm on Wednesday. The Balbriggan Centre is open from 10am - 5pm from Monday - Thursday.

Cairde staff speak: Arabic, Chinese, Polish, Russian, Ukrainian, French and Italian.

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### **+ Capuchin Centre**

The Capuchin Day Centre, 29 Bow Street, Dublin 7.

**Tel:** 01 872 0770 **Email:** capuchindaycentre@eircom.net **Website:** www.capuchindaycentre.ie

Provides breakfast from 9am - 11.30am and lunch 1 – 3pm Monday - Saturday. Food Parcels are distributed every Wednesday from 9.00 to 11.30 am. The centre also provides medical care, no fee or appointment necessary.

Doctor: Tuesday 9am – 3pm, Wednesday & Thursday 1pm – 5pm. (Translator provided)

Dentist: Wednesday 9am – 11.30am & Friday 1pm -3pm.

Chiropodist: Wednesday 9am – 11.30am & Friday 9am – 11.30am.

Optician: Available every second Saturday of the month.

Counselling services are also provided.

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### **+ Tallaght GP service**

Chamber House, Tallaght, Dublin 24.

**Tel:** 0851548290 **Email:** Zuzana.Tesarova@sdcpartnership.ie

Provides free GP services for Roma who do not have medical cards. No appointment needed.

Tuesday 2pm – 5pm

Thursday 2pm – 5pm

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This is not a list of all services available to Roma in Ireland. It is focused on national or Roma specific services in Dublin. If you would like your service to be included on this list please contact [siobhan.curran@pavee.ie](mailto:siobhan.curran@pavee.ie)