

Review of the Quality Framework for Mental Health Services in Ireland



Scoping consultation
feedback form

17th May 2021

The Mental Health Commission in collaboration with the Faculty of Nursing and Midwifery of the Royal College of Surgeons is undertaking a review of the Quality Framework for Mental Health Services in Ireland dated 2007 (the Quality Framework). The Quality Framework was designed to be used as an indicator of the level and quality of services being provided by mental health services. It is applicable to all mental health services in the public, voluntary and independent sectors. It is a key reference document for people who use, deliver and work in mental health services in Ireland.

We are holding a scoping consultation early in the process to give people an opportunity to identify key areas that the Quality Framework should address, evidence that should be considered and stakeholders who should be consulted. We will carefully assess all feedback received and use it, along with other available evidence and information, to develop a draft Revised Quality Framework. Before you complete this consultation feedback form, you can review the existing Quality Framework on www.mhcirl.ie. Please also read the instructions for submitting feedback which are outlined below.

The closing date for the scoping consultation is 5pm on Monday 14th June 2021.

Instructions for submitting feedback

- If you are commenting on behalf of a service or organisation, please combine all feedback from your organisation into one submission form and include the details of the service or organisation. When completing this form online, please ensure you scroll down the webpage and complete the form in full.
- Please spell out any abbreviations that you use.
- **Completed surveys should be returned to Ms Áine Halligan, Faculty Administrator, Faculty of Nursing and Midwifery, RCSI University of Medicine and Health Sciences, 123 St Stephen's Green, Dublin 2 or by email at ainehalligan@rcsi.ie - 01 402 2202**
- **For queries contact Professor Marie Carney, Faculty of Nursing and Midwifery by email at mariecarney@rcsi.ie**

Data Protection and Freedom of Information

The MHC and RCSI will only collect personal information during this consultation for the purposes of verifying your feedback or where you have indicated that you would like to be contacted about opportunities to engage with us on the development of the Revised Quality Framework or on other future projects. If you have any concerns regarding your data, please contact the Commission's Information Governance Manager at DPFOI@mhcirl.ie. Please note that both the Commission and RCSI are subject to the Freedom of Information (FOI) Act and the statutory Code of Practice in relation to FOI. Following the consultation, we will include the names and types of organisations that submitted feedback to us, but never the names of individuals who responded on their own behalf. For that reason, it would be helpful if you could inform us if you regard the information you have provided us as being confidential or commercially sensitive.

If we receive a request for disclosure of the information under FOI, we will take full account of your explanation, but we cannot give you an assurance that confidentiality can be maintained in all circumstances.

About you

The feedback from your consultation form will be used to develop the Revised Quality Framework for Mental Health Services in Ireland, for research purposes and to inform further reports. Any personal information you provide will be held securely and will not be published, subject to legal requirements under Freedom of Information (FOI) legislation.

Please select as appropriate:

Question 1: Are you providing us feedback as:

an individual

on behalf of an organisation

(For verification purposes, please provide the name of the organisation and a name and phone number for a contact person within the organisation)

Please select as appropriate:

Question 2: Are you commenting as:

a person who has used or is currently using mental health services in Ireland

Please specify the type(s) of mental health services you have accessed

a staff member or other person working in mental health services in Ireland

Please specify your role

Please specify the type(s) of mental health service(s)

a staff member or representative of an organisation

This might include people working for a lobby group, a government department, an advocacy group etc.

Please specify your role

Please provide the name of your organisation

a friend, family member or carer of a person who has used mental health services in Ireland

Please specify

other

Please specify

■ Feedback to inform the Revised Quality Framework

In this section, we would like to hear what you think are the key areas that the Revised Quality Framework should address, what key sources of evidence should be reviewed and who we should engage with during the development process.

Question 3: Are you aware of the Quality Framework?

Yes

No

If your answer is no, please skip to Question 7.

Question 4: How frequently do you use or refer to the Quality Framework?

Question 5: Please outline particular strengths of the existing Quality Framework.

Question 6: Please indicate what you believe to be missing, if anything, from the existing Quality Framework.

Question 7: Please indicate what documents we should look at to inform the Revised Quality Framework.

Question 8: What key organisations or individuals, within the mental health care sector, should we engage with when developing the Revised Quality Framework?

We may invite them to take part in future focus groups or to comment during the public consultation on the Revised Quality Framework.

Question 9: What does a high-quality mental health service look like for those using it?

Question 10: What does a quality mental health service look like for friends, family and carers?

Question 11: What is needed to deliver a quality mental health service?

■ Register to hear about future engagement opportunities

Question 12: Would you like to hear about opportunities to engage with us on the development of the Revised Quality Framework or on other future projects?

This may include an invitation to join a focus group or to comment during the public consultation on the Revised Quality Framework

Yes

No

Please provide your name and contact details:

Question 13: How did you hear about this public consultation?

This will help us to make sure that future consultations reach as many people as possible.

Social Media

Newspaper (print)

Newspaper (online)

Radio

Recommendation

Other:

Thank you for taking the time to give us your views on the revision of the Quality Framework for Mental Health Services in Ireland.